Turbo-V 300
75 Vdc
Box Controller

Model SQ 189
Turbo-V 300 75 Vdc Box Controller
Dear Customer,

Thank you for purchasing a VARIAN vacuum product. At VARIAN Vacuum Technologies we make every effort to ensure that you will be satisfied with the product and/or service you have purchased.

As part of our Continuous Improvement effort, we ask that you report to us any problem you may have had with the purchase or operation of our product. On the back side you find a Corrective Action Request form that you may fill out in the first part and return to us.

This form is intended to supplement normal lines of communications and to resolve problems that existing systems are not addressing in an adequate or timely manner.

Upon receipt of your Corrective Action Request we will determine the Root Cause of the problem and take the necessary actions to eliminate it. You will be contacted by one of our employees who will review the problem with you and update you, with the second part of the same form, on our actions.

Your business is very important to us. Please, take the time and let us know how we can improve.

Sincerely,

Sergio PIRAS
Vice President and General Manager
VARIAN Vacuum Technologies

Note: Fax or mail the Customer Request for Action (see backside page) to VARIAN Vacuum Technologies (Torino) - Quality Assurance or to your nearest VARIAN representative for onward transmission to the same address.
CUSTOMER REQUEST FOR CORRECTIVE / PREVENTIVE / IMPROVEMENT ACTION

TO: VARIAN VACUUM TECHNOLOGIES TORINO - QUALITY ASSURANCE

FAX N°: XXXX - 011 - 9979350
ADDRESS: VARIAN S.p.A. - Via F.Ili Varian, 54 - 10040 Leini (Torino) - Italy
E-MAIL: marco.marzio@varianinc.com

<table>
<thead>
<tr>
<th>NAME</th>
<th>COMPANY</th>
<th>FUNCTION</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

ADDRESS:

TEL. N°: _______________ FAX N°: _______________
E-MAIL: __________________

PROBLEM / SUGGESTION:

______________________________________________________________
______________________________________________________________
______________________________________________________________
______________________________________________________________

REFERENCE INFORMATION (model n°, serial n°, ordering information, time to failure after installation, etc.):

______________________________________________________________
______________________________________________________________
______________________________________________________________
______________________________________________________________

DATE _____________

CORRECTIVE ACTION PLAN / ACTUATION LOG N° _____________
(by VARIAN VTT)

______________________________________________________________
______________________________________________________________
______________________________________________________________
______________________________________________________________

XXXX = Code for dialing Italy from your country (es. 01139 from USA; 00139 from Japan, etc.)

VARIAN
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INTRODUCTION

Operators and service personnel must be aware of all hazards associated with this equipment. They must know how to recognize hazardous and potentially hazardous conditions, and know how to avoid them. The consequences of unskilled, improper, or careless operation of the equipment can be serious.

This product must only be operated and maintained by trained personnel. Every operator or service person must read and thoroughly understand operation/maintenance manuals and any additional information provided by Varian.

All warnings and cautions should be read carefully and strictly observed. Address any safety, operation, and/or maintenance questions to your nearest Varian office.

The following format is used in this manual to call attention to hazards:

---

⚠️ WARNING!

Warning are used when failure to observe instructions or precautions could result in injury or death.

---

葦 CAUTION!

Cautions are used when failure to observe instructions could result in damage to equipment, whether Varian supplied or other associated equipment.

---

NOTE

Information to aid the operator in obtaining the best performance from the equipment.
DESCRIPTION
The Turbo-V 300 box controller is a microprocessor-controlled, solid-state, frequency converter with self-diagnostics and protection features.

The controller drives the Turbo-V 300 pump series by controlling the voltage and current respect to the speed reached by pump.

It incorporates all the facilities required for the operation of the Turbo-V 300 pump series: pump start/stop, digital current and speed control, analog signals for external indicators.

The power is externally supplied.

All the input/output connections are performed on:
- 9 pin “D” type male connector attached to a cable 400 mm long for I/O and Electrical DC supply.
- Pump connection with 400 mm long cable.
- 9 pin “D” type connector for RS232 connection.

TURBO-V 300 75 VDC BOX CONTROLLER DESCRIPTION
The controller is a solid-state frequency converter which is driven by a single chip microcomputer and is composed of a PCB which includes all the circuitry necessary for its operation.

The microcomputer generates the variable output voltage according to the software and the gas load condition of the pump.

Moreover, it manages signals from sensors, input/output connection information, and gives output for a fully automatic operation.

The controller can be operated via remote signals through an RS-232 connection.

The controller can be operated in local mode through suitable switches connected between the input pins of the TV300 connector.

CONTROLLER SPECIFICATIONS

<table>
<thead>
<tr>
<th>Input:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>- Voltage</td>
<td>75 Vdc</td>
</tr>
<tr>
<td>- Current</td>
<td>with 2 Vpp max ripple</td>
</tr>
<tr>
<td>- Fuse</td>
<td>T 3 A</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Output:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>- Voltage</td>
<td>80 Vac nominal ±10%, 3-phase</td>
</tr>
<tr>
<td>- Frequency</td>
<td>933 Hz, ±2%</td>
</tr>
<tr>
<td>- Power</td>
<td>165 W maximum</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Compliance to Norms:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>- Radio interferences</td>
<td>EN 55011 Class Group 1</td>
</tr>
<tr>
<td>- ESD</td>
<td>EN 61000/4/2</td>
</tr>
<tr>
<td>- BURST</td>
<td>EN 61000/4/4</td>
</tr>
<tr>
<td>- Radiated RF immunity</td>
<td>EN 61000/4/3</td>
</tr>
<tr>
<td>- Safety</td>
<td>EN 61010/1</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Installation category</th>
<th>II</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating temperature</td>
<td>0°C to + 40 °C</td>
</tr>
<tr>
<td>Storage temperature</td>
<td>-20°C to + 70°C</td>
</tr>
<tr>
<td>Cooling</td>
<td>Internal fan</td>
</tr>
<tr>
<td>Weight</td>
<td>0.5 Kg (1.1 lbs)</td>
</tr>
</tbody>
</table>

WARNING!

There can be 75 Vdc voltage referred to ground on the pump cable or on the serial connector.
CONTROLLER OUTLINE

The outline dimension for the controller are shown in the following figure:
INSTALLATION

Inspect the controller for any shipping damage.

Should the controller be connected to a host computer via the RS-232 interface, a suitable cable must be prepared.

In the following paragraphs are detailed the input/output signals.

NOTE

The box installed into the customer system must be positioned so that cold air (forced or natural convection) can flow around.

Pump Connector

The signals of J3 connector are the following:

- Pin C 80 Vac 3-phase output to pump motor stator (phase T).
- Pin D 80 Vac 3-phase output to pump motor stator (phase S).
- Pin B 80 Vac 3-phase output to pump motor stator (phase R).
- Pins A/F Pump temperature sensor.
- Pin E Ground

I/O Specifications

<table>
<thead>
<tr>
<th>START/STOP:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>START command</td>
<td>Low &lt;0.8 Vdc</td>
</tr>
<tr>
<td>STOP command</td>
<td>High 4 to 15 Vdc</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Analog output:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>0 to 10 Vdc (proportional to speed)</td>
<td>*</td>
</tr>
<tr>
<td>(0 to 10 V = 0 to 100% speed)</td>
<td></td>
</tr>
<tr>
<td>0.1 Ω</td>
<td>2 KΩ (5 mA)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Normal operation signal:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Open Collector</td>
<td>Speed &lt;80%: OFF (pull-up to 15 Vdc)</td>
</tr>
<tr>
<td>Speed &gt;80%: ON (&lt;0.8 Vdc)</td>
<td></td>
</tr>
</tbody>
</table>

| Current rating | 60 mA max |
| Low speed command: | Low (<0.8 Vdc) |

9-pin “D” Type Connector Pin Assignment

<table>
<thead>
<tr>
<th>Pin number</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Start/Stop input: close to pin 5/6 to start the pump</td>
</tr>
<tr>
<td>2</td>
<td>Pump in Normal output: closed to pin 5/6 when pump speed is higher than 80% of full speed</td>
</tr>
<tr>
<td>3</td>
<td>Earth (Ground)</td>
</tr>
<tr>
<td>4</td>
<td>Analog output proportional to pump speed (positive)</td>
</tr>
<tr>
<td>5-6</td>
<td>Electrical supply (0 V)</td>
</tr>
<tr>
<td>7-8</td>
<td>Electrical supply (75 V) (positive)</td>
</tr>
<tr>
<td>9</td>
<td>Low speed input: close to pin 5/6 to select Low Speed mode</td>
</tr>
</tbody>
</table>

* Minimum speed reading in STOP condition = 100 Hz (6 KRPM)
Serial Communication Port

Communication serial port connections and minimum connection configuration are shown in the following figures. The communication port mating connector is supplied with the RS 232 PCB (AMP/Cannon or equivalent 9-pin "D" type male connector). The external cable (not supplied) between the host computer and the controller does not require crossed wires so that signals are connected correctly.

For example, the Transmit data signal from controller (pin 2) must be connected to the host computer’s Receive data line (pin 2) and vice versa. Consult the host computer’s instruction manual for its serial port connections.

NOTE

Varian cannot guarantee compliance with FCC regulations for radiated emissions unless all external wiring is shielded, with the shield being terminated to the metal shroud on the O-subconnector. The cable should be secured to the connector with screws.

WARNING!

In order to avoid possible conflicts on the Serial Line, it is advisable to use a 3 wire shielded cable for the TxD, RxD and GND connections and to leave all the other pins unconnected.

RS 232 Communication Descriptions

Transmission Channel Characteristics

<table>
<thead>
<tr>
<th>Description</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>levels</td>
<td>RS 232/RS 422</td>
</tr>
<tr>
<td>baud rate</td>
<td>9600/4800</td>
</tr>
<tr>
<td>programmable by jumper</td>
<td></td>
</tr>
<tr>
<td>character length</td>
<td>8 bits</td>
</tr>
<tr>
<td>parity</td>
<td>none</td>
</tr>
<tr>
<td>stop bit</td>
<td>1 bit</td>
</tr>
<tr>
<td>protocol</td>
<td>master (PC) / slave (converter)</td>
</tr>
</tbody>
</table>

In this case the value to be assigned to the ADDRESS field must be 80 hex (for RS 232).

Message Structure

(request and answer have the same format)

The master system (PC) starts every session sending the following message to the slave units connected:

<STX> / <ADDR> + <WINDOW> + <COMMAND> + <DATA> + <ETX> + <CRC>

where:

<STX> = 0x02
<ADDR> = 0x80 (for RS 232 and RS 422 only)
<ADDR> = 0x80 + device number (0...31)
<WINDOW> = '000'...'999' window number
<COMMAND> = 0x30 : window value reading
            = 0x31 : window writing
<DATA> = alphanumeric ASCII string
<ETX> = 0x03
<CRC> = XOR among all the characters following <STX>=(with exception of <STX>), including the end character <ETX> hexadecimally encoded by two ASCII characters.
When a slave device is addressed by the master:
1) In case of reading request of the value contained in a window, the slave answers a string equal to the one sent by the master but in addition there is the field <DATA> containing the value of the window. The format of the field <DATA> depends to the window type.

The different types are:

<table>
<thead>
<tr>
<th>Length</th>
<th>Characters Permitted</th>
</tr>
</thead>
<tbody>
<tr>
<td>Logic (L)</td>
<td>1</td>
</tr>
<tr>
<td>Numeric (N)</td>
<td>6</td>
</tr>
<tr>
<td>Alphanumeric (A)</td>
<td>max 10</td>
</tr>
</tbody>
</table>

Examples

Command : START
Source : PC
Destination : Inverter

02 80 30 30 30 30 30 31 31 03 42 33
STX ADDR WINDOW WR ON ETX CRC

Source : Inverter
Destination : PC

02 80 06 03 38 35
STX ADDR ACK ETX CRC

Command : STOP
Source : PC
Destination : Inverter

02 80 30 30 30 30 30 31 30 03 42 32
STX ADDR WINDOW WR OF ETX CRC

Source : Inverter
Destination : PC

02 80 06 03 38 35
STX ADDR ACK ETX CRC

Command : SOFT-START (ON)
Source : PC
Destination : Inverter

02 80 31 30 30 30 30 31 31 03 42 32
STX ADDR WINDOW WR ON ETX CRC

Source : Inverter
Destination : PC

02 80 06 03 38 35
STX ADDR ACK ETX CRC

Command : SOFT-START (OFF)
Source : PC
Destination : Inverter

02 80 30 30 30 30 30 30 30 03 42 33
STX ADDR WINDOW WR OF ETX CRC

Source : Inverter
Destination : PC

02 80 06 03 38 35
STX ADDR ACK ETX CRC

Command : CURRENT
Source : PC
Destination : Inverter

02 80 32 30 30 30 03 38 31
STX ADDR WINDOW RD ETX CRC

Source : Inverter
Destination : PC

02 80 32 30 30 30 30 30 30 30 30 30 03 39 44
STX ADDR WINDOW RD 000.00 ETX CRC

Command : FREQUENCY
Source : PC
Destination : Inverter

02 80 32 30 30 30 03 38 32
STX ADDR WINDOW RD ETX CRC

Source : Inverter
Destination : PC

02 80 32 30 30 30 30 30 30 30 30 30 03 39 44
STX ADDR WINDOW RD 000042 ETX CRC

Command : ERR-CODE
Source : PC
Destination : Inverter

02 80 32 30 30 30 30 30 36 32 03 38 37
STX ADDR WINDOW RD ETX CRC

Source : Inverter
Destination : PC

02 80 32 30 30 30 30 30 30 30 30 30 03 38 34
STX ADDR WINDOW RD 000034 ETX CRC
### Serial Communication Windows

<table>
<thead>
<tr>
<th>WIN</th>
<th>TYPE</th>
<th>R</th>
<th>W</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>000</td>
<td>L X X</td>
<td>START/STOP (1= START ; 0= STOP)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>008</td>
<td>L X X</td>
<td>REMOTE/SERIAL Configuration (1= Remote ; 0= Serial)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>100</td>
<td>L X X</td>
<td>SOFT START YES/NO (1= YES ; 0= NO) Default= 0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>107</td>
<td>L X X</td>
<td>ACTIVE STOP (0=NO; 1=YES) Default= 1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>108</td>
<td>N X X</td>
<td>BAUD RATE (3-4) [4800-9600] Default= 4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>109</td>
<td>L X</td>
<td>PUMP LIFE RESET [Write “1” to Reset]</td>
<td></td>
<td></td>
</tr>
<tr>
<td>120</td>
<td>N X X</td>
<td>SET ROTATIONAL FREQUENCY [Hz] 150 Hz &lt; = F_imp &lt; = FMAX</td>
<td></td>
<td></td>
</tr>
<tr>
<td>121</td>
<td>N X X</td>
<td>MAX SETTABLE ROTATIONAL FREQUENCY [Hz] F&lt;=F_MAX_ABS</td>
<td></td>
<td></td>
</tr>
<tr>
<td>130</td>
<td>N X</td>
<td>RAMP CURRENT [mA]</td>
<td></td>
<td></td>
</tr>
<tr>
<td>200</td>
<td>N X</td>
<td>CURRENT [mA]</td>
<td></td>
<td></td>
</tr>
<tr>
<td>201</td>
<td>N X</td>
<td>VOLTAGE[V]</td>
<td></td>
<td></td>
</tr>
<tr>
<td>202</td>
<td>N X</td>
<td>POWER [W]</td>
<td></td>
<td></td>
</tr>
<tr>
<td>203</td>
<td>N X</td>
<td>DRIVING FREQUENCY [Hz]</td>
<td></td>
<td></td>
</tr>
<tr>
<td>204</td>
<td>N X</td>
<td>PUMP TEMPERATURE [°C]</td>
<td></td>
<td></td>
</tr>
<tr>
<td>205</td>
<td>N X</td>
<td>STATUS [0=stop; 1=interlock; 2=ramp; 3=regulation; 4=brake; 5=normal; 6=failure]</td>
<td></td>
<td></td>
</tr>
<tr>
<td>206</td>
<td>N X</td>
<td>ERROR CODE:</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Too high load</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Short circuit</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>SoftStart Not Ended</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>RunUpTime Not Reached</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>No connection</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Pump overtemp</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Controller overtemp</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Power fail</td>
<td></td>
<td></td>
</tr>
<tr>
<td>211</td>
<td>N X</td>
<td>PUMP SENSOR TEMPERATURE READING [208= 25°C - 128= 60°C]</td>
<td></td>
<td></td>
</tr>
<tr>
<td>216</td>
<td>N X</td>
<td>AMBIENT SENSOR TEMPERATURE READING</td>
<td></td>
<td></td>
</tr>
<tr>
<td>300</td>
<td>N X</td>
<td>CYCLE TIME [min]</td>
<td></td>
<td></td>
</tr>
<tr>
<td>301</td>
<td>N X</td>
<td>CYCLE NUMBER</td>
<td></td>
<td></td>
</tr>
<tr>
<td>302</td>
<td>N X</td>
<td>PUMP LIFE [h]</td>
<td></td>
<td></td>
</tr>
<tr>
<td>319</td>
<td>A X</td>
<td>Controller Model</td>
<td></td>
<td></td>
</tr>
<tr>
<td>320</td>
<td>A X</td>
<td>Base Pump Model Number (8 characters)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>321</td>
<td>A X</td>
<td>Modified Standard Model Number (4 characters)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>323</td>
<td>A X</td>
<td>Controller Serial Number (5 characters)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>325</td>
<td>A X</td>
<td>Electrical Modification Level (10 characters)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>400</td>
<td>A X</td>
<td>CRC PROGRAM LISTING [QE7xxxx]</td>
<td></td>
<td></td>
</tr>
<tr>
<td>401</td>
<td>A X</td>
<td>CRC BOOTLOADER [BL1xxxx]</td>
<td></td>
<td></td>
</tr>
<tr>
<td>402</td>
<td>A X</td>
<td>CRC PARAMETER LISTING [PA7xxxx]</td>
<td></td>
<td></td>
</tr>
<tr>
<td>404</td>
<td>A X</td>
<td>CRC FILE PARAMETER STRUCTURE</td>
<td></td>
<td></td>
</tr>
<tr>
<td>406</td>
<td>A X</td>
<td>PROGRAM LISTING CODE &amp; REVISION</td>
<td></td>
<td></td>
</tr>
<tr>
<td>407</td>
<td>A X</td>
<td>PARAMETER LISTING CODE &amp; REVISION</td>
<td></td>
<td></td>
</tr>
<tr>
<td>500</td>
<td>L X</td>
<td>MONITOR MODE</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**WIN** = Window  
**L** = Logical  
**R** = Read  
**N** = Numeric  
**W** = Write  
**A** = Alphanumeric
OPERATION
Make all vacuum manifold and electrical connections and refer to Turbo-V pump instruction manual prior to operating the Turbo-V controller.

To avoid injury to personnel and damage to the equipment, if the pump is laying on a table make sure it is steady.
Never operate the Turbo-V pump if the pump inlet is not connected to the system or blanked off.

The controller operates completely automatically after the remote start command is given.

Switching on/off the Pump
To switch on the pump it is necessary to short circuit pin 1 and pins 5-6 (ground) of the 9 pin “D” type connector.
To switch off the pump it is necessary to remove the short circuit between pins 1 and 5-6.

Analog output: 0 to 10 Vdc proportional to speed (0 to 10 V = 0 to 100% speed).
This output is active also during the pump “slow down” phase after a Stop command.

Low Speed Activation/Deactivation
To activate the Low Speed status it is necessary to connect pin 9 of the 9-pin connector to pin 5-6 (ground) of the same connector.
To deactivate the Low Speed status it is necessary to disconnect pin 9 from pin 15 (ground) of the same connector.
The low speed frequency is equal to 622 Hz.

MAINTENANCE
Replacement controllers are available on an advance exchange basis through Varian. If necessary, information is provided to aid the operator in determining malfunctions and corrective steps to be taken.

In order Voltages developed in the unit are dangerous and may be fatal. Service must be performed by authorized personnel only.

Error Messages
For a certain type of failure, the controller will self-diagnose the error and the following messages will be displayed.
The controller signals the error occurred by means of a diagnostic LED located on the box (FAULT), and on the RS 232 port.
The LED blinks in a coded mode: it flashes a number of time equal to the error code (see the following table) and then stays off, and so on.

“Status” LED (on the box)
OFF in STOP
Blinking in STARTING
ON in NORMAL

Error Code Table

<table>
<thead>
<tr>
<th>LED BLINKING NUMBER</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>No error</td>
</tr>
<tr>
<td>1</td>
<td>Output overcurrent</td>
</tr>
<tr>
<td>2</td>
<td>Not connected pump</td>
</tr>
<tr>
<td>3</td>
<td>Pump overtemperature</td>
</tr>
<tr>
<td>4</td>
<td>Controller overtemperature</td>
</tr>
<tr>
<td>5</td>
<td>Run-up overtime</td>
</tr>
<tr>
<td>6</td>
<td>Soft start overtime</td>
</tr>
<tr>
<td>7</td>
<td>Too High Load</td>
</tr>
<tr>
<td>8</td>
<td>Power Failure</td>
</tr>
</tbody>
</table>
PCB JUMPERS

W5 = FLASH EPROM PROGRAMMING
W6 = SOFT START SELECTION
W7 = BAUD RATE SELECTION
Request for Return

1. A Return Authorization Number (RA#) **WILL NOT** be issued until this Request for Return is completely filled out, signed and returned to Varian Customer Service.

2. Return shipments shall be made in compliance with local and international Shipping Regulations (IATA, DOT, UN).

3. The customer is expected to take the following actions to ensure the Safety of workers at Varian: (a) Drain any oils or other liquids, (b) Purge or flush all gasses, (c) Wipe off any excess residues in or on the equipment, (d) Package the equipment to prevent shipping damage, (for Advance Exchanges please use packing material from replacement unit).

4. Make sure the shipping documents clearly show the RA# and then return the package to the Varian location nearest you.

### CUSTOMER INFORMATION

<table>
<thead>
<tr>
<th>Company name:</th>
<th>Contact person: Name:</th>
<th>Tel:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Fax:</th>
<th>E-Mail:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Ship Method:</th>
<th>Shipping Collect #:</th>
<th>P.O.#:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Europe only:** VAT reg. Number: | **USA only:** [Taxable] [Non-taxable]

Customer Ship To: | Customer Bill To: |
|-----------------|-------------------|

### PRODUCT IDENTIFICATION

<table>
<thead>
<tr>
<th>Product Description</th>
<th>Varian P/N</th>
<th>Varian S/N</th>
<th>Purchase Reference</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### TYPE OF RETURN (check appropriate box)

- [ ] Paid Exchange
- [ ] Paid Repair
- [ ] Warranty Exchange
- [ ] Warranty Repair
- [ ] Loaner Return
- [ ] Credit
- [ ] Shipping Error
- [ ] Evaluation Return
- [ ] Calibration
- [ ] Other ……………….

### HEALTH and SAFETY CERTIFICATION

Varian Vacuum Technologies **CANNOT ACCEPT** any equipment which contains **BIOLOGICAL HAZARDS** or **RADIOACTIVITY**. Call Varian Customer Service to discuss alternatives if this requirement presents a problem.

The equipment listed above (check one):

- [ ] **HAS NOT** been exposed to any toxic or hazardous materials

OR

- [ ] **HAS** been exposed to any toxic or hazardous materials. In case of this selection, check boxes for any materials that equipment was exposed to, check all categories that apply:
  - [ ] Toxic
  - [ ] Corrosive
  - [ ] Reactive
  - [ ] Flammable
  - [ ] Explosive
  - [ ] Biological
  - [ ] Radioactive

List all toxic or hazardous materials. Include product name, chemical name and chemical symbol or formula.

Print Name: ………………………  Customer Authorized Signature: ………………………

Print Title: ……………………… Date: ……/……/……

**NOTE:** If a product is received at Varian which is contaminated with a toxic or hazardous material that was not disclosed, the **customer will be held responsible** for all costs incurred to ensure the safe handling of the product, and is **liable** for any harm or injury to Varian employees as well as to any third party occurring as a result of exposure to toxic or hazardous materials present in the product.

Do not write below this line

Notification (RA)#: ……………………… Customer ID#: ………………… Equipment #: …………………
# FAILURE REPORT

## TURBO PUMPS and TURBOCONTROLLERS

<table>
<thead>
<tr>
<th>Position</th>
<th>Parameters</th>
</tr>
</thead>
<tbody>
<tr>
<td>Noise</td>
<td>Rotational Speed:</td>
</tr>
<tr>
<td>Vibrations</td>
<td>Current:</td>
</tr>
<tr>
<td>Leak</td>
<td>Inlet Pressure:</td>
</tr>
<tr>
<td>Overtemperature</td>
<td>Temp 1:</td>
</tr>
<tr>
<td>Upside-down</td>
<td>Temp 2:</td>
</tr>
</tbody>
</table>

$\square$ Does not start
$\square$ Does not spin freely
$\square$ Does not reach full speed
$\square$ Mechanical Contact
$\square$ Cooling defective

## ION PUMPS/CONTROLLERS

- Bad feedthrough
- Vacuum leak
- Error code on display

Customer application:

## TURBOCONTROLLER ERROR MESSAGE:

### VALVES/COMPONENTS

- Main seal leak
- Solenoid failure
- Damaged sealing area

Customer application:

### VALVES/COMPONENTS

- Bellows leak
- Damaged flange
- Other

Customer application:

### LEAK DETECTORS

- Cannot calibrate
- Vacuum system unstable
- Failed to start

Customer application:

### INSTRUMENTS

- Gauge tube not working
- Communication failure
- Error code on display

Customer application:

### PRIMARY PUMPS

- Pump doesn’t start
- Vacuum leak
- Pump seized

Customer application:

### DIFFUSION PUMPS

- Heater failure
- Cooling coil damage
- Vacuum leak

Customer application:

## FAILURE DESCRIPTION

(Please describe in detail the nature of the malfunction to assist us in performing failure analysis):

---

**NOTA:** Su richiesta questo documento è disponibile anche in Tedesco, Italiano e Francese.
**REMARQUE :** Sur demande ce document est également disponible en allemand, italien et français.
**HINWEIS:** Auf Aufrage ist diese Unterlage auch auf Deutsch, Italienisch und Französisch erhältlich.
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